

1. Service Overview

- We provide scheduled delivery of fresh fruit to offices and workplaces across Co.Louth and Co.Meath Ireland.
- Delivery frequency may be daily, weekly or monthly, as agreed upon in the subscription plan.

2. Orders and Subscriptions

- Orders can be placed via our website, email, or phone.
- Subscriptions auto-renew unless canceled with at least 7 days' notice.
- Custom orders must be confirmed at least 48 hours in advance.

3. Pricing and Payment

- All prices are quoted in Euro (€).
- Payment is due upon invoice or via automated billing for subscriptions.
- We reserve the right to charge interest on overdue payments in accordance with the European Communities (Late Payment in Commercial Transactions) Regulations 2012.

4. Delivery Terms

- Deliveries are made during standard business hours, typically between 5:00 AM and 5:00 PM. If no one is available to receive the delivery, we may leave the order in a secure location as agreed in advance. We are happy to work with you to determine the most suitable delivery method for your premises. **We do not deliver on Saturdays, Sundays or Bank Holidays.**
- We aim to deliver on schedule, but delays may occur due to traffic, weather, or supplier issues.
- If access to the premises is restricted, the delivery may be rescheduled or canceled.
- Fruit My Day shall not be held liable for any delays, missed deliveries, or associated costs arising from the recipient's failure to initiate or respond to contact with the delivery driver in a timely manner.

5. Quality and Freshness

- We source fruit from reputable Irish and EU suppliers and inspect all produce before dispatch.
- If any item is unsatisfactory, notify us within 24 hours for a replacement or credit.

6. Cancellations and Modifications

- Subscription cancellations require at least 7 days' notice before the next scheduled delivery.
- One-off orders may be canceled up to 48 hours before delivery.
- Changes to delivery address or schedule must be communicated at least 72 hours in advance.

7. Returns and Refunds

- Due to the perishable nature of fruit, returns are generally not accepted.
- Refunds or credits may be issued for damaged or missing items at our discretion.

8. Liability

- We are not liable for allergic reactions or health issues arising from consumption of delivered items.
- We are not responsible for delays or failures caused by events beyond our control (force majeure), including but not limited to strikes, extreme weather, or supplier disruptions.

9. Data Protection

- We comply with the General Data Protection Regulation (GDPR) and the Data Protection Acts 1988–2018.
- Customer data is stored securely and used only for order processing and communication.
- You may request access to, correction of, or deletion of your personal data at any time.

10. Governing Law

- These Terms and Conditions are governed by the laws of Ireland.
- Any disputes shall be subject to the exclusive jurisdiction of the Irish courts.

11. Amendments

- We reserve the right to update these Terms and Conditions. Customers will be notified of significant changes via email or website notice.